

Hello technicians,

Quite often during the winter our technical support team receives calls from customers who cannot get their Webasto coolant heater to turn on. These heaters are designed for safety, and for that reason they will “Lock Out” under certain conditions. One example is if the fuel level in the truck’s fuel tank is below the standpipe, and the heater cannot get fuel. When the heater fails to start after several attempts, it locks out.



To rectify this, the heater power must be removed for at least 20 seconds, and then reconnected. The easiest way to do this is by removing the two-wire plug from the top of the heater. This plug has only a red and black wire. Another option is to remove the inline power fuse for the heater, which is located in the battery box. Either approach should get you up and running once the condition that caused the lock out has been rectified.

For additional information on Webasto heaters visit Tech Webasto and create an account.
<https://techwebasto.com/>

For help or questions with any eAPU issues please contact us.

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