In this edition of "Tech Tips", we will cover something that IDLE FREE SYSTEMS has noticed not being completed after an APU is installed. <u>WARRANTY REGISTRATION is the responsibility of the individual completing the installation</u>. IF THIS REGISTRATION PROCESS IS NOT COMPLETED THE WARRANTY BEGINS THE DATE THE APU IS SHOWN AS BEING SOLD TO THE INSTALLING LOCATION. As always, any questions can be directed toward Idle Free Systems Technical Support. The telephone number is located at the bottom of this page.

WARRANTY REGISTRATION IS A SIMPLE PROCESS, FOLLOW THE STEPS BELOW:

1. Login on the Idle Free Systems Dealer Portal with the login credentials provided to you.

2. Once on the Dealer Portal, click on the word Warranty on the left side of the screen.

3. After you have selected the Warranty tab on the list to the left, click on the <u>Warranty Registration</u> document, and download it to your computer. Idle Free Systems no longer processes warranty for the Trojan Overdrive batteries. See the documents on the dealer portal Batteries page for more information.

4. Complete the warranty registration document, entering the information for the system installed.

5. **SAVE THE FORM TO YOUR COMPUTER**. Click the *Submit* button. Once the Submit button is pressed, the form will be linked to a new email as an attachment on your desktop.

6. Send the form via the email created to: warranty@idlefreesystems.com. This completes the warranty registration process.

7. If you have multiple units to register, you can save the completed form on your computer, after you have registered the first unit. Then you call it back up, & change the APU serial number, truck number information, & send it again. You should save an electronic copy of the registration for future use. This will save you from having to fill out the whole form each time.

Always register the warranty and avoid losing coverage

Idle Free Technical Support is always ready to help answer any question from help spec'ing a unit, to troubleshooting/diagnostics, or even help registering our APUs. Please feel free to call us at any time. Tech Support direct telephone number is 920.206.9333. Thank you.