



**Series 5000 Troubleshooting and Parts Book** 



#### **Series 5000 Troubleshooting Guide and Parts Book**

The Troubleshooting Guide is available on pages 3-15. The Parts Book is available on pages 16-18.

### **System Check for Series 5000**

These items are essential for the operation of the Series 5000:

- 1) eAPU Batteries ideally at 12.8 VDC- above 11.5 VDC to start/operate
- 2) No Red LED fault lights on controller
- 3) Ignition on the truck is turned off
- 4) No blown fuses
- 5) Clean DC harness connections
- 6) Clean Evaporator filter
- 7) DC converter output over 20 VDC
- 8) Compressor speed signal over 2 VDC at the compressor
- 9) Truck is not running from Start-Stop system operation
- 10) Correct amount of refrigerant in the system

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# **Fault Conditions**



#### Controller has RED led light on for Low Pressure, system does not run.

Fault: Low Pressure

#### Symptoms:

- Total system will shut off
- Low pressure switch located in the evaporator
  - Check with multi meter for open/closed continuity to confirm if LED does not reset itself.
- Once the low pressure switch reaches operating pressure the whole system will automatically run again

#### Possible causes:

- low evap airflow
  - blower fan is not running (blown fuse)
  - dirty filter
  - frozen coil
- o -low refrigerant pressure
  - Under-charged

#### Refrigerant Leak Fault: Blown Fuses

- Find the fault that caused the fuse to blow before replacing any fuses
  - Evaporator Fan 25A
    - In the condenser fuse box

#### Controller has RED led light on for Low Voltage, system does not run.

#### Fault: Low Voltage Disconnect

- o Batteries are drained to a point of no longer running
- Total system will shut off
- The controller will 'latch' when low voltage occurs
  - Once it gets below a threshold voltage the controller shuts off and will not turn back on by itself by design
- o To reset the on/off button needs to be pressed twice to run again
  - one will take it out of low voltage, the second will turn the system back on
- The system may run for a short time and shut off again if the batteries are not charged after a low voltage disconnect- this is normal operation- the batteries need to be charged
- The system may not turn back on due to low voltage at the batteries- switch may have poor performance turning the system on.
  - This is due to the batteries rebounding in voltage slightly when the load is removed- allowing an acceptable voltage for a short period of time
- The low voltage light can also come on if the input voltage is too high (>15VDC)
- o Batteries should be charged for a few hours before trying to run the system again
- Check all DC harness connections for corrosion
  - Corrosion can lead to voltage drop and early LVD activation
    - Batteries
    - Cables from battery box to Condenser



- Condenser studs
- DC converter
- Condenser Harness
- Test all batteries in the system- both the truck and the eAPU batteries individually. Use a
  battery load tester to ensure all batteries are healthy and up to specifications from the
  battery manufacturer.
  - Suggested tester Midtronics EXP1000HD

#### **Evaporator blows warm air instead of cooling. High Ambient Temperatures**

Fault: High Head Pressure

Pressure switch located in the condenser

- Check with multi meter for open/closed continuity to confirm if system does not reset and run.
- o Condenser and Evap fan will continue to Run when switch is tripped
  - Ensure the Condenser fan is running check the Condenser fan fuse in the fuse box in the condenser on the back of the cab.
  - Ensure there is no obstructions for the condenser fan- it should spin freely by touching with a screwdriver.
- o Compressor will not run
- Compressor speed line runs through the high pressure switch
  - Compressor speed voltage will be anywhere from 1 VDC to 6 VDC if measured
- When pressure comes back down the compressor will start again automatically
- o There is no warning light on the controller for high head pressure fault
- o The Fan(s) may increase in speed when the high head pressure switch trips.

#### Fault: Blown Fuses

- Find the fault that caused the fuse to blow before replacing any fuses
  - DC Converter 150A
    - o fuse between condenser stud and DC converter
  - Compressor Speed 2A
    - o In the condenser fuse box
  - Condenser Fan 25A
    - o In the condenser fuse box
    - Ensure the Condenser Fan is free of debris in the fan housing

#### System Does not run/turn on

No Green LEDs on the controller lit. No Red LEDs lit.

- a. Fuses
- Find the fault that caused the fuse to blow before replacing any fuses
  - i. Main power 250A
    - 1. Located in the Battery Box
    - 2. Find the cause of the blown main fuse



- ii. Controller power- 5A
  - 1. Located in the fuse box in the condenser on the back of the cab
  - 2. Find the cause of the blown HVAC power fuse
- iii. If no blown fuses
  - 1. Harness see harness trouble shooting section

#### One Green LED on controller lit.

On/off button turns on 2<sup>nd</sup> green LED- but system does not run- with no RED LEDs lit

- Fuses
  - Find the fault that caused the fuse to blow before replacing any fuses
    - 1. Relay Coil Power fuse 5A
      - a. Located in the fuse box in the condenser on the back of the cab
      - b. Find the cause of the blown Relay Power fuse
    - 2. Evaporator Fan 25A
      - c. Located in the fuse box in the condenser on the back of the cab
      - d. Find the cause of the blown Condenser fan fuse
        - Make sure condenser fan can spin freely- no obstructions
  - iv. Harness- see harness trouble shooting section
- b. On/off button does not turn on 2<sup>nd</sup> green LED
  - i. Ensure the truck ignition is off- remove keys
    - Try the on/off button again the system will not run with the ignition on
  - ii. Start-Stop system is running the truck
    - 1. Turn the rocker to the off position on the controller (Truck will shut off)
    - 2. Try the on/off button again- the system will not run when the truck is running
  - iii. Harness see harness trouble shooting section

#### **Fuse Faults**

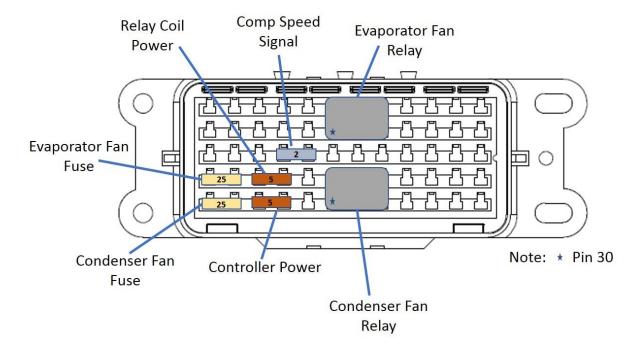
- Find the fault that caused the fuse to blow before replacing any fuses
- -Main power 250A
  - -System will not run if blown or removed
  - -Located close to the battery positive (+)
  - Green Power LED on the controller will not be on (Green power LED otherwise is always on)
- -Condenser Fan 25A
  - -Condenser fan will not run when compressor is running
  - -This can lead to high head pressure trips
  - -Ensure the condenser fan is clear of debris
- -Evaporator Fan 25A
  - -Blower fan in evaporator will not run when the system comes on
  - Blower should always run at its selected speed when the system is on and no other



faults are present

- -This can lead to low pressure faults
- -Variable speed 2A
  - -Compressor will not run
  - -The controller runs the speed signal to the compressor through this fuse
- -Controller Power- 5A
  - -Controller will not turn on (Green power LED will not be on)
  - System will not run
- -Relay Coil Power -5A
  - Condenser fan and blower fan will not run
  - -compressor will run
  - supplies power to the coils of the relays in the PDC in the condenser
  - this can lead to high head pressure trips and/or low pressure trips
- -Converter -150A
  - -Compressor will not run condenser and evaporator fans will run
  - -Located in the condenser inline to the battery input into the DC converter (not in the fuse box)

#### **Fuse Box Diagram**



#### **Harness Function Check**

Inside the Evaporator – remove the cover bolts to access.

1) Unplug the harness at the black 6 terminal connection on the back of the controller.



- 2) Use a small jumper wire/pin small enough to go between the terminal contacts.
- 3) Jump the ground (Black) Terminal to the Yellow wire inside the connector momentarily.
  - a. The evaporator fan should turn on
- 4) Jump the ground (black) terminal to the green wire inside the connector momentarily.
  - a. The condenser fan should turn on



#### **Ignition Harness function check**

Inside the Evaporator – remove the cover bolts to access.

- 1) Turn the truck ignition to the off position- remove keys
- 2) Check to see if the on/off button turns the system on/off
- 3) If it continues to not turn on/off unplug the flat black four pin connector with the Violet, Orange, Blue and Green wires (note there are two black flat four pin connectors)
- 4) Try to start the system with the on/off button
  - a. If the system now turns on/off measure the voltage on the four pin connector leading out of the evaporator. Use the Blower fan ground wire for ground reference.
  - b. There should <u>not</u> be voltage on the Violet or the Orange wires.
  - c. Turn the ignition on the truck to the On position.
  - d. There should now be voltage on the Violet Wire. Approximately 12 Volts.
  - e. If there are faults with these voltage readings, check the Start-Stop harness wiring and relay under the dash



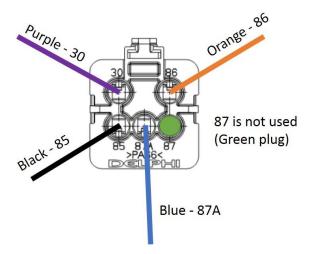
#### **Start-Stop Ignition Harness**

Under the dash check that all wires are plugged into the start-stop relay and the controller connections. Wiggle test for harness connections.

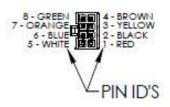
1) Turn the truck ignition to off- remove keys



- 2) There should be no voltage on violet output wire
  - a. If there is voltage on the violet output wire check harness to truck ignition.
- 3) Turn the truck ignition to on
- 4) Voltage should be present on the Purple output wire.
  - a. If there is no voltage check the harness to the truck ignition
- 5) Using the IFS test harness (P/N 922029) Plug in the test harness <u>Warning</u> the truck will start approximately 10 seconds after the harness is inserted, if all safeties are met (hood, parking break, ignition off, neutral gear)
  - a. Measure the output voltage on the orange wire into the relay.
    - i. There should be voltage present on the wire
    - ii. If not check the harness to the Start-stop controller
  - b. Check to make sure that the relay opens when voltage is present to the orange wire
  - c. There should be no voltage present on the output violet wire
    - If there is voltage on the violet wire check the relay connections, ground, power and all other connections including the fuse into the harness



6) Remove the test harness- the voltage on the orange wire should now <u>not</u> be present. (The truck should now shut off also)





#### **Start-Stop Battery Box Harness**

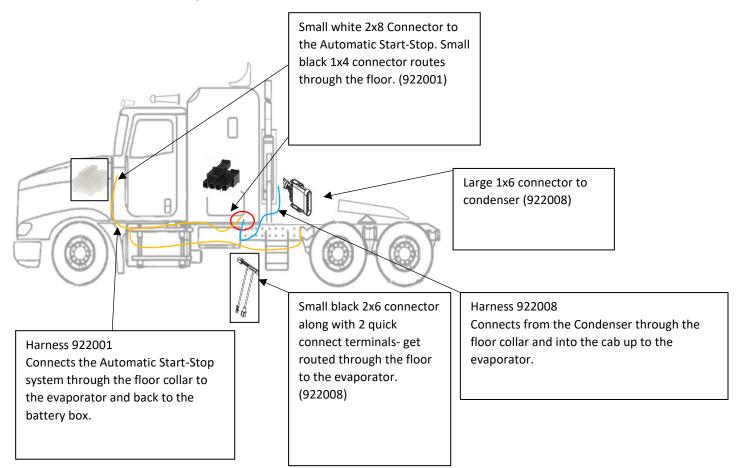
Under the dash check that all wires are plugged into the start-stop relay and the controller connections. Wiggle test for harness connections.



- 1) Unplug the 8 pin white connector going into the start-stop controller
- 2) Using a multi meter measure the voltage between the black and red pin wires
- 3) This voltage should match the voltage of the eAPU batteries in the battery box
- 4) If this does not match the voltage check the Start-Stop harness connections in the battery box and the harness integrity harness runs under the cab from the battery box and into the front of the firewall on most installations.
- 5) Check the fuse in the battery box in the start-stop harness- should be an inline 10A fuse in a fuse holder on a red 18AWG wire leading to a ring terminal on the positive battery stud.

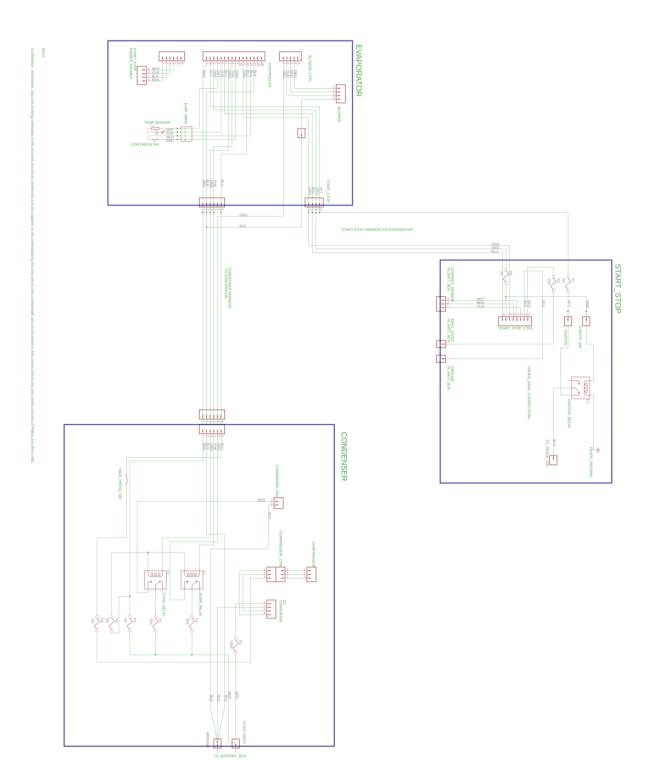


#### **Series 5000 Harness Layout**



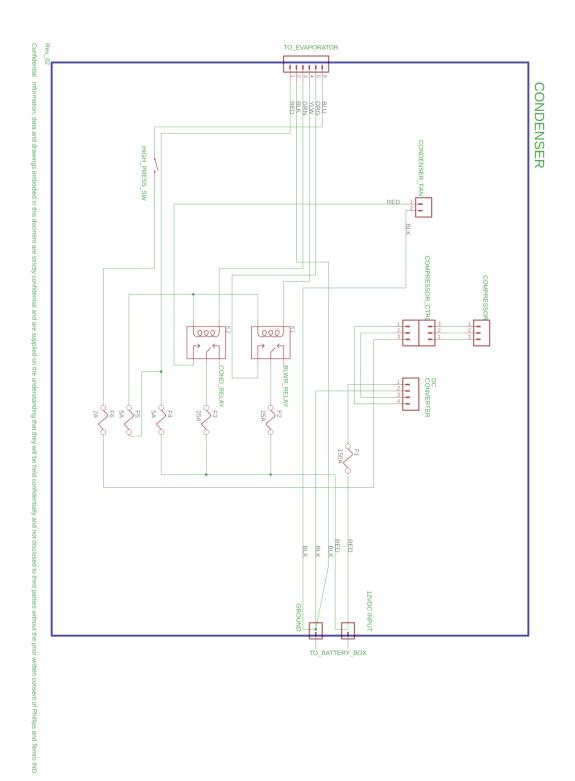


# Series 5000 Schematics Full System





### Condenser

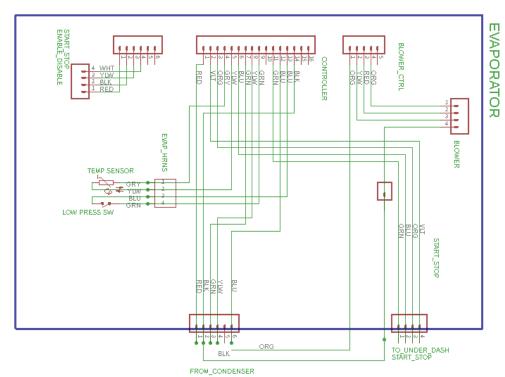




### **Evaporator**

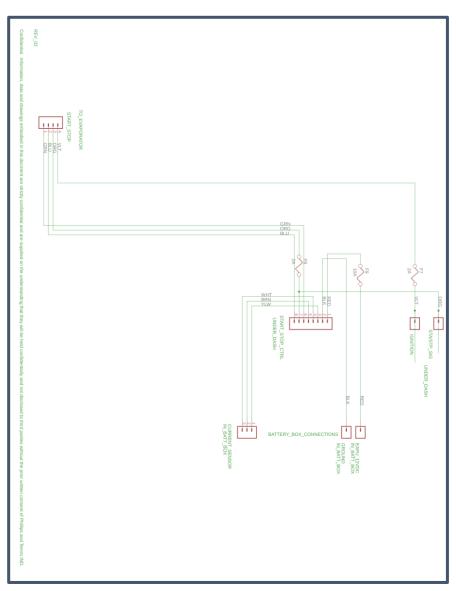
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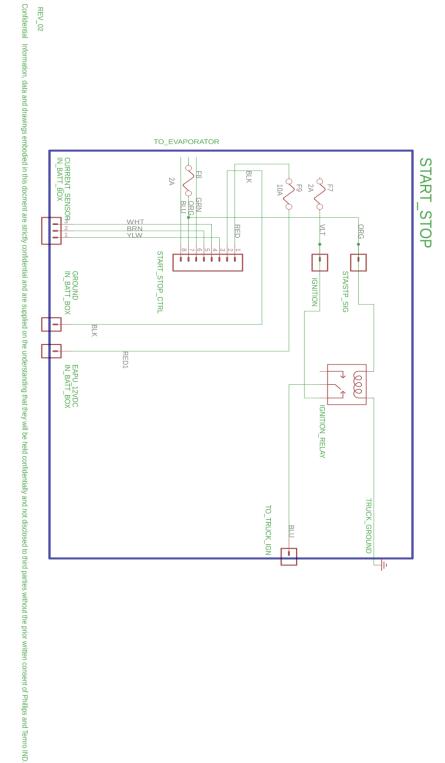
#### Harnesses





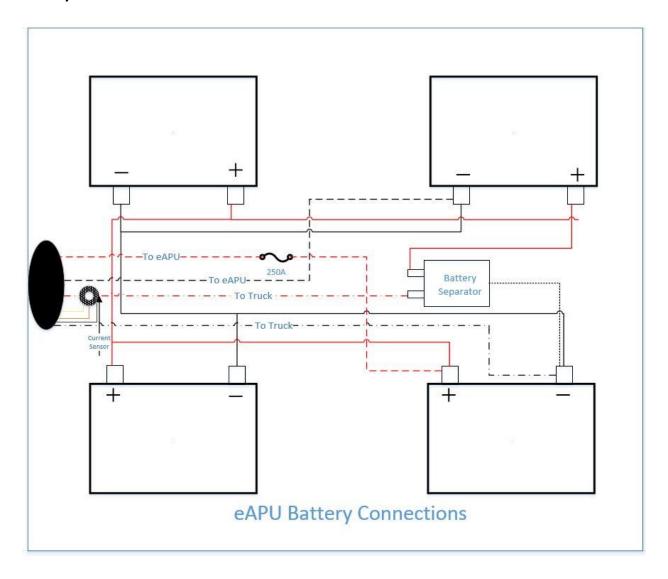


### **Start-Stop System**





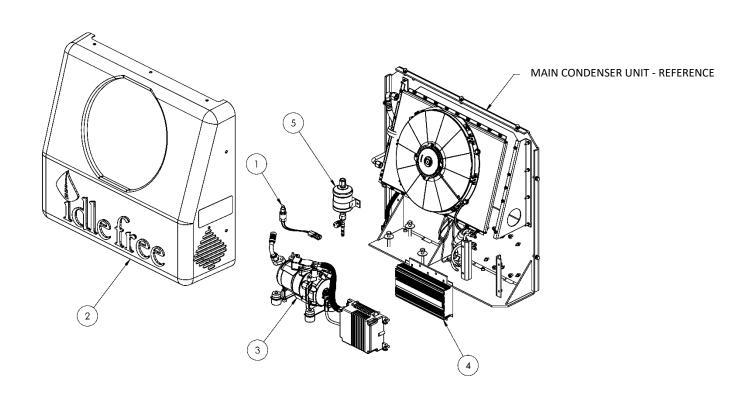
### **Battery Box**





# **Parts Book**

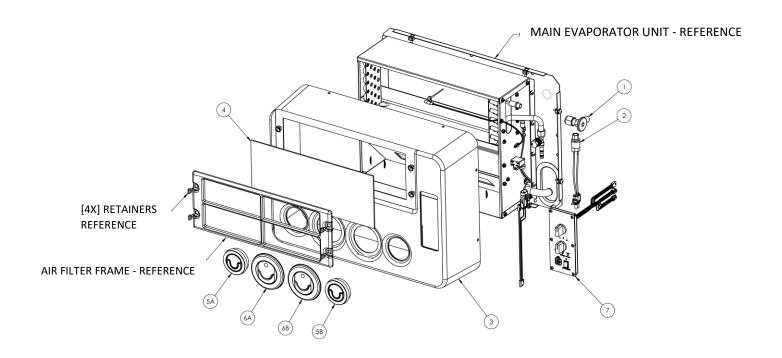
# **CONDENSING UNIT:**



ITEM NUMBER	PART NUMBER	DESCRIPTION	QTY
1	8720010	HIGH PRESSURE SWITCH	1
2	8720011	COVER KIT, CONDENSER, SPARE PART	1
3	8720015	COMPRESSOR	1
4	8720016	DC CONVERTER	1
5	8720017	FILTER, DRIER	1



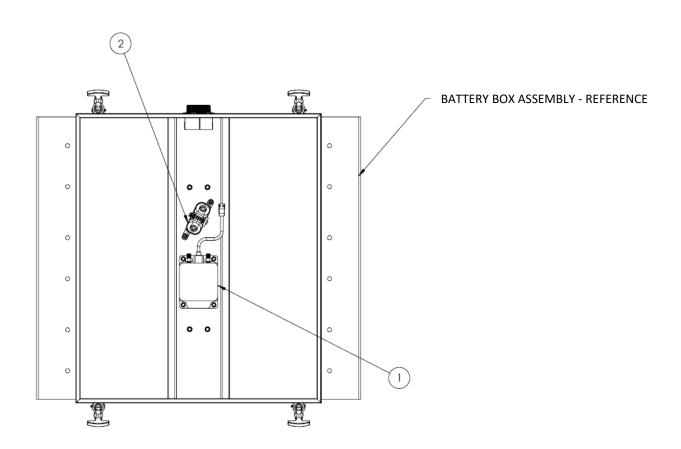
### **EVAPORATOR**



ITEM NUMBER	PART NUMBER	DESCRIPTION	QTY
1	8720012	THERMAL EXPANSION VALVE, 1.5T	1
2	8720013	LOW PRESSURE SWITCH	1
3	8720014	COVER KIT, EVAPORATOR, SPARE PART	1
4	8720018	FILTER, MESH, BLACK	1
5	8720023	VENT, SMALL, EVAPORATOR	2
6	8720024	VENT, LARGE, EVAPORATOR	2
7	8720025	CONTROLLER ASSY	1



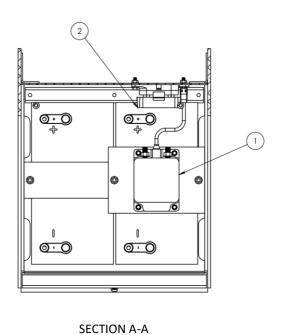
# POWER PACK, ON-FRAME



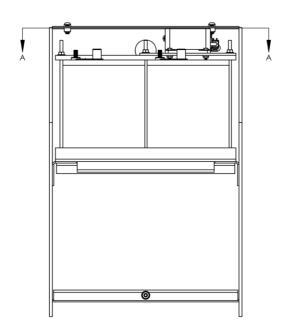
ITEM NUMBER	PART NUMBER	DESCRIPTION	QTY
1	8720026	SEPARATOR, BATTERY, HD COMBINER	1
2	8720027	FUSE, 250A	1



# POWER PACK, RAIL MOUNT



SCALE 1:4



ITEM NUMBER	PART NUMBER	DESCRIPTION	QTY
1	8720026	SEPARATOR, BATTERY, HD COMBINER	1
2	8720027	FUSE, 250A	1



# **Relay and Fuse Service Part List**

PART NUMBER	DESCRIPTION	QTY
8720003	2A MINI FUSE	5
8720019	5A MINI FUSE	5
8720004	10A MINI FUSE	5
8720005	25A MINI FUSE	5
8720009	150A MIDI FUSE	5
8720008	RELAY, 25 AMPS	5
8720007	FUSE CIRCUIT, ATO/ATC	5
8720006	FUSE CIRCUIT, MINI	5

# **Start-Stop Service Part List**

PART NUMBER	DESCRIPTION	QTY
8720028	CONTROLLER	1
8720029	12V POWER HARNESS	1
8720030	HOOD SAFETY SWITCH	1
8720031	HOOD SWITCH HARNESS	1
8720032	UNIVERSAL IGNITION HARNESS	1
8720033	STANDARD IGNITION T-PLUG	1
8720034	INTNL/MACK IGNITION POSITAP	1
8720035	IGNITION T-PLUG, VOLVO	1
8720036	INLINE Y ECM HARNESS	1
8720037	ECM HARNESS, VOLVO/MACK	1
8720038	AUTOMATIC TRANS JUMPER	1
8720039	NEUTRAL SWITCH HARNESS	1
8720040	MANUAL TRANS SWITCH, METRIC	1
8720041	MANUAL TRANS SWITCH, IMP	1
8720042	TEST HARNESS	1