



RETURN GOODS POLICY

1. Products eligible for return, must be manufactured by Idle Free® Systems, purchased within the previous 12 months, and be in sellable condition in original unopened, undamaged, unmarked, unbroken cartons. Returns must be accompanied by a factory-issued Return Material Authorization (RMA) number. **No shipment will be accepted at the factory unless accompanied by this authorization.**
2. All authorized returns **must be shipped freight pre-paid to Idle Free® Systems.**
3. All authorized returned material will be assessed a 15% handling and restocking charge. In addition, any products returned that are in original but damaged packaging, will be subject to credit adjustment based on severity or cost of damage or replacement.
4. **Credit for return goods will only be issued on current items at their original invoice acquisition cost minus any handling, re-stocking and credit adjustments.** Items omitted from the current price sheets are considered obsolete and without credit value; therefore, no credit will be issued.

TO REQUEST AN RMA NUMBER, CONTACT IDLE FREE® SYSTEMS

By Email:

warranty@idlefreesystems.com

By Phone:

Toll-free: 800-654-5382

Local: 763-972-5052

Mailing & Shipping Address:

Phillips & Temro Industries

9700 West 74th Street

Eden Prairie, Minnesota 55344