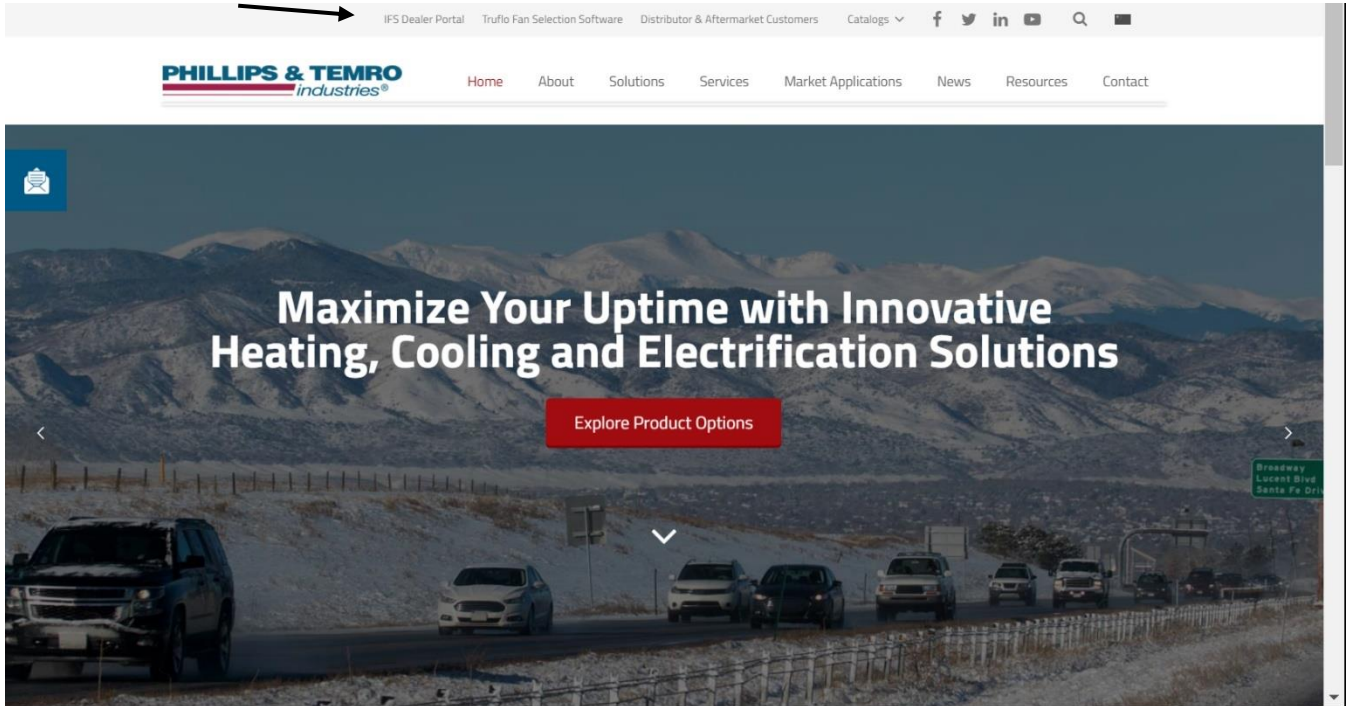
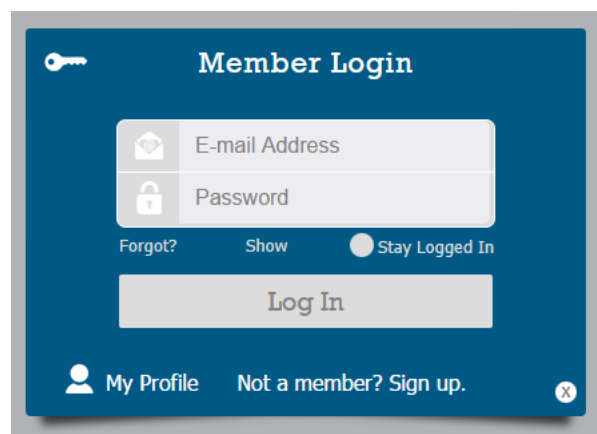


## How to Submit a Remediation Claim

1. Go to the Idle Free Systems homepage at [www.phillipsandtemro.com](http://www.phillipsandtemro.com).
2. Click on IFS Dealer Portal at the top of the screen.



3. Login to the Dealer Portal using the login credentials provided to you when you first purchased the APU unit.



- Once you have logged in, go to the NHTSA Recalls tab and hover over it. Select Fuse Remediation.



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If you need to complete a NHTSA Recall form, choose from the Frame Remediation or Fuse Remediation options to read about the recall, submit your claim and order replacement kits.



- From the Fuse Remediation tab, select Remediation Information to find out if remediation is required for your APU, to view the remediation instruction manuals, read the recall letter and find out what the standard repair times and claims process is.



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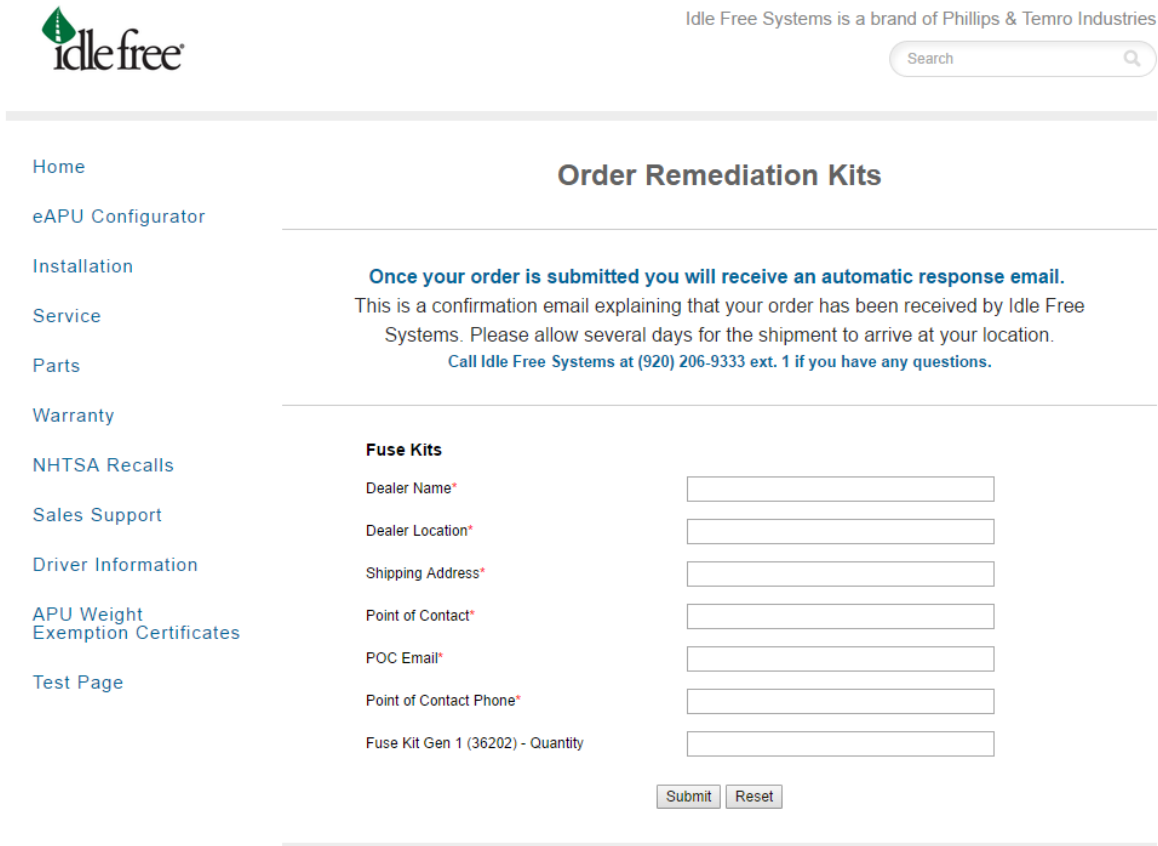
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If you need to complete a NHTSA Recall form, choose from the Frame Remediation or Fuse Remediation options to read about the recall, submit your claim and order replacement kits.



- Select the Order Kits tab to fill out the Remediation Kits order form. There is no cost to order remediation kits.



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## Order Remediation Kits

**Once your order is submitted you will receive an automatic response email.**  
 This is a confirmation email explaining that your order has been received by Idle Free Systems. Please allow several days for the shipment to arrive at your location.  
 Call Idle Free Systems at (920) 206-9333 ext. 1 if you have any questions.

**Fuse Kits**

Dealer Name\*

Dealer Location\*

Shipping Address\*

Point of Contact\*

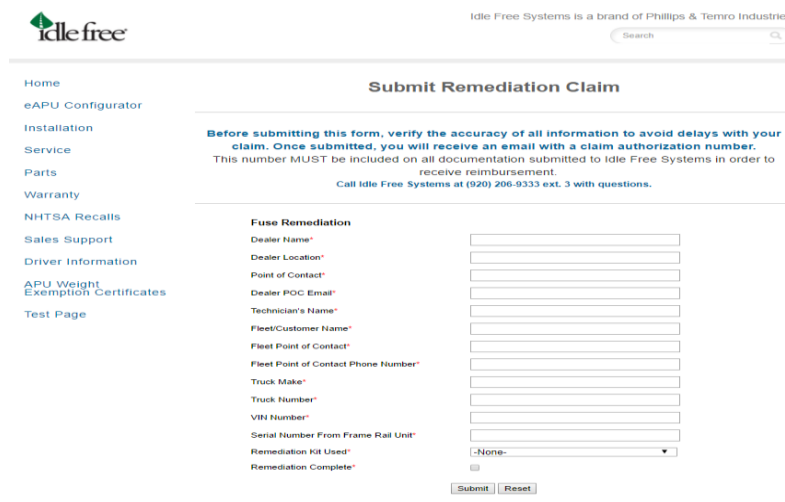
POC Email\*

Point of Contact Phone\*

Fuse Kit Gen 1 (36202) - Quantity

Submit Reset

- To submit a remediation claim, select the Submit Claim tab. Once you fill out all information on the form, hit Submit. Once this form is completed, you will receive an email with a claim authorization number. Send the invoice that you receive to [warranty@idlefreesystems.com](mailto:warranty@idlefreesystems.com). Remember to include the claim authorization number on the invoice. Payment will be made within 30 days.



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## Submit Remediation Claim

**Before submitting this form, verify the accuracy of all information to avoid delays with your claim. Once submitted, you will receive an email with a claim authorization number.**  
 This number MUST be included on all documentation submitted to Idle Free Systems in order to receive reimbursement.  
 Call Idle Free Systems at (920) 206-9333 ext. 3 with questions.

**Fuse Remediation**

Dealer Name\*

Dealer Location\*

Point of Contact\*

Dealer POC Email\*

Technician's Name\*

Fleet/Customer Name\*

Fleet Point of Contact\*

Fleet Point of Contact Phone Number\*

Truck Make\*

Truck Number\*

VIN Number\*

Serial Number From Frame Rail Unit\*

Remediation Kit Used\*

Remediation Complete\*

Submit Reset