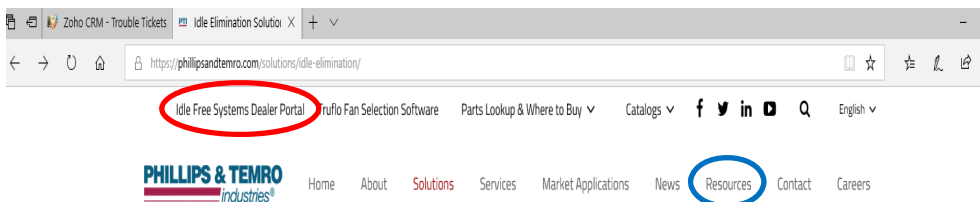


In this issue we will cover accessing Technical Support. Sometimes a phone call is not an option. The Dealer Portal is your primary source of information <https://phillipsandtemro.com/solutions/idle-elimination/>. The site can also be accessed using the QR Code located on the lower right corner of the thermostat (circled in red). a page will come up that has the same access as the bottom choice on that Web page.



The QR code on the thermostat is primarily for drivers to access user information from their smart phone. Technicians can also access the Dealer Portal using their login credentials. If you need credentials call our technical support desk at (920) 206-9333.



The Dealer Portal access button on our homepage is circled in red in the image. Remember, you need credentials to access it. The portal is your complete source of information, be it installation questions, diagnostic info, and parts ordering. In addition, general information on our products is available under the word Resources, (circled in blue in the picture to the left).



As always, we can always be reached in the ways listed below.

Technical Support phone: (920) 206-9333 ext 1

Technical Support email: techsupport@idlefreesystems.com