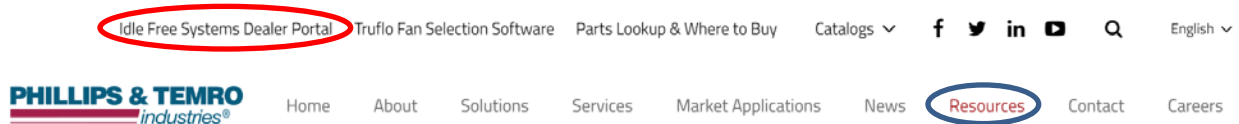
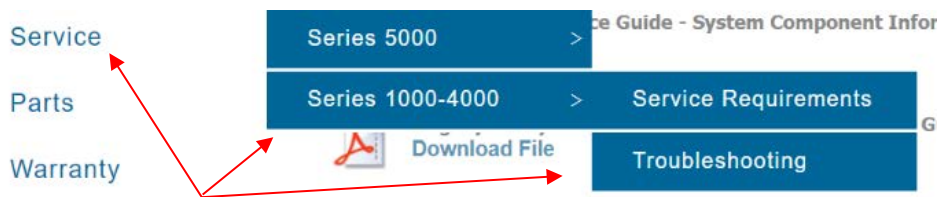


In this issue we cover Technical Support available through our dealer portal. The portal is accessed through our website. Navigate to [Phillips & Temro Industries](#).

The Dealer Portal access link on our homepage is circled in red in the image below. In the portal are installation manuals, diagnostic manuals, and other tools. In addition, general information on our products is available under the Resources link, (circled in blue below).



This month lets concentrate on troubleshooting Series 1000-4000 APUs. In the portal select the Service tab, Series 1000-4000, Troubleshooting. Here you will find troubleshooting documents.



In addition to the documents, there is a diagnostic tree in the same location. This tool walks you through many of the common heating, electrical, air conditioning, and shore power problems users may experience. Try it and see if it helps you identify the problem.



If you still need help, please contact us.

Email: techsupport@idlefreesystems.com Phone: (920) 206-9333